The Reengineering Revolution A Handbook

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in reengineering the corporation michael hammer introduced to reengineering success he and his colleague steven stanton offer practical guidance on the principles of reengineering the book contains case studies and examples and takes the mystery out of reengineering

the reengineering revolution reviews the significance of the business process reengineering trend for management practice since the early 1990 s combining empirical and theoretical perspectives david knights and hugh willmott show how both term and practice shaped the recent widely adopted policies of downsizing restructuring and emphasis on process rather than task well known contributors analyze the impact of business process reengineering in a number of settings supermarkets and the food chain the public sector banks the theoretical history of business process reengineering is also detailed in relation to ideas about bureaucracy hierarchy transformation

the most successful business book of the last decade reengineering the corporation is the pioneering work on the most important topic in business today achieving dramatic performance improvements this book leads readers through the radical redesign of a company s processes organization and culture to achieve a quantum leap in performance michael hammer and james champy have updated and revised their milestone work for the new economy they helped to create promising to help corporations save hundreds of millions of dollars more raise their customer satisfaction still higher and grow ever more nimble in the years to come

too often reengineering stops at the upper echelons of corporations managers resist the process as it applies to themselves and the work remains unchanged this book provides guidelines managers need to lead organize inspire deploy measure and reward the new work reengineering creates for the hundreds of thousands of managers who have read reengineering the corporation and the millions who have been touched by the reengineering revolution this book delivers the reality behind the promise it reveals how to achieve a business culture that allows for a continuous process of reengineering it shows in short how to achieve success

this text aims to challenge the way we think of schools and the learning process by describing a total quality and re engineering approach it provides a base from which to examine how certain schools are re engineering themselves to cope with the challenges of the 21st century

beyond reengineering is not about reengineering it is about the shape of tomorrow s business to succeed or even to survive in today s global economy companies must refocus and reorganise themselves around their core processes the end to end sequences of tasks that create customer value the process centred organisation signifies a complete break with the past and as such marks the end of the industrial revolution and of the organisations that were designed for it it means the end of narrow jobs supervisory management traditional career paths and feudal cultures and ushers in a new era of flexibility for a world of process centred organisation everything must be rethought the kinds of work that people do the jobs they hold the skills they need the careers they follow the roles managers play and the principles of strategy that companies follow michael hammer illuminates this new world in which all the familiar rules have been broken and helps people to prepare for a radically different business future

largely rewritten from the 1985 edition to account for radical changes in the situation of refugees the expansion of both the quantity and quality of research on them and the much broader range of refugee groups the core chapters describing individual groups are supported by overviews and comparative studies among the groups considered are afghans cubans ethiopians and eritreans hmong iranians and soviet jews the selected bibliography is substantially annotated annotation copyright by book news inc portland or

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with the move toward globalization outsourcing and the rise of the knowledge worker workforce the internal and external environments of high technology enterprise have changed radically as a consequence the role and function of the contemporary manager have changed as well based on the authors experience as corporate trainers at advanced micro devices amd corporation this book describes the new nature of organizations the concept of systems engineering and how knowledge workers and managers perform in the modern organization

a collection of real life cases this book chronicles both the successes and failures of worldwide organizations as they attempt to utilize the ever changing realm of information technology these cases address the experiences of and issues impacting a variety of organizations of all sizes and types

includes proceedings of the association s annual convention

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