The Knowledge Management Toolkit Orchestrating

The Knowledge Management ToolkitThe Knowledge Management ToolkitThe Knowledge Management ToolkitThe Knowledge Management ToolkitKnowledge Management ToolkitThe Knowledge Management ToolkitThe Knowledge Management Toolkit: Orchestrating it Strategy and Knowledge PlatformingKnowledge Management ToolkitEnhancing the Effectiveness of a Knowledge Management Toolkit in a Professional Services FirmKnowledge ManagementKnowledge Management in Modern OrganizationsDevelopments in Information and Knowledge Management Systems for Business ApplicationsVademecumStrategies for Knowledge Management Success: Exploring Organizational EfficacyParadigms of Knowledge ManagementSoftware Applications: Concepts, Methodologies, Tools, and ApplicationsKnowledge ManagementThe Essential Guide to Knowledge ManagementKnowledge ManagementKnowledge Management Methodology Amrit Tiwana Amrit Tiwana Amrit Tiwana Amrit Tiwana Karen Giannetto Amrit Tiwana Amrit Tiwana Suisse. Direction du développement et de la coopération Lameshnee Chetty Klaus North Jennex, Murray E. Peter Štarchoň Ernst Bolliger Jennex, Murray E. Krishna Nath Pandey Tiako, Pierre F. Amrit Tiwana Elias M. Awad United Nations. Economic and Social Commission for Western Asia

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thoroughly revised to reflect todays latest tools technologies and best practices this hands on guide walks students through the development of a state of the art enterprise knowledge management platform that can leverage a companys existing investments in intranets data warehousing data mining groupware and other technologies it offers a complete roadmap for building km systems incrementally with each step delivering new business value and seamlessly building on the work that preceded it students gain hands on experience by through their own km projects

this manual will enable the user to identify the changes that need to be made in order to leverage the company s intellectual capital and to bring about the processes infractructure and organizational procedures that will enable you to build and use your corporate knowledge base

amrit tiwana offers a practical implementation guide for it professionals who wish to standardise and strategise knowledge management

1285c 8 the only how to guide for building an enterprise knowledge management system until now implementing knowledge management km has been like nailing jelly to the wall but not anymore the knowledge management toolkit delivers hands on techniques and tools for making km happen at your company you ll learn exactly how to use km to make sure that every key decision is fully informed as you build on your existing intranet data warehouse and project management investments top researcher amrit tiwana walks you through the development of an enterprise km system from start to finish showing how every stage can serve as a foundation for later enhancements 10 step roadmap for implementing km successfully checklists help you focus on critical issues every step of the way interactive toolkit format guides your strategic design decisions identify your key intangibles and audit the knowledge you already have staff your project team and manage it effectively build a foundation of km infrastructure that can evolve through results driven incremental steps mobilize your organization s subtle tacit knowledge calculate and maximize roi in km systems kmtoolkit com stay informed with the author s dedicated site which provides ongoing support and updates from the km community discover the best ways to align km with business strategy avoid key km pitfalls such as excessive formalization and overreliance on technology master prototyping and understand the new role of the chief knowledge officer tiwana also presents km case studies from leading companies worldwide from nortel to rolls royce if you re ready to transform km from business school theory to real world competitive advantage start right here cd rom included knowledge management toolkit including an interactive 10 step km roadmap and easy

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much has already been written on knowledge management at a fairly theoretical level this resource focuses for the first time on how to communicate the ideas behind knowledge management conduct a feasibility study within your organization prepare a plan for implementing knowledge management engage and involve everyone in the process start work on the changes to your processes infrastructure and procedures that will help you build and use your corporate knowledge base if you ve been given the responsibility for this process you will need answers to the what where why and how of knowledge management that you can use to support your strategy and to communicate both up and down the organization these are provided in part i of the toolkit building a successful knowledge management process involves changing the culture and systems within your organization as well as people s behaviour part ii takes you through the organizational and cultural issues you need to explore prior to developing a project plan it also includes help on writing a business case and presents the different methods for auditing and locating knowledge within your organization finally part iii contains checklists activities and sessions that will enable you to crack some of the key issues such as the knowledge audit the project plan communication and training the success of your knowledge management strategy at an individual team and organizational level will depend on the ongoing involvement and commitment of everyone involved this toolkit doesn t offer any shortcuts in the process however it does offer a varied collection of facts figures techniques checklists and management tools that will help you and your colleagues every step of the way

this textbook on knowledge management draws on the authors more than thirty years of research teaching and consulting experience the first edition of this book brought together european asian and american perspectives on knowledge based value creation the second edition included digital transformation s impact on knowledge work and management this third edition features substantial updates to all chapters reflecting the implications of digital technology on knowledge work and knowledge management with special reference to artificial intelligence in particular it addresses three new topics blending human and machine intelligence critical thinking and ethical use of knowledge and managing knowledge for sustainable development the book is intended not only for academic education but also as an essential guide for managers consultants trainers coaches and all those engaged in business public administration or non profit work who are interested in learning about organizations in a knowledge economy given its wealth of case studies examples questions exercises and easy to

use knowledge management tools it offers a true compendium for understanding and implementing knowledge management initiatives

knowledge management has been growing in importance and popularity as a research topic and business initiative this book documents the key issues of knowledge management and serves as an useful resource for academicians practitioners researchers and students

in this series we delve into the challenges and opportunities of managing business information efficiently we explore various aspects of information processing for effective enterprise management including methods techniques and strategies our goal is to provide solutions for competent information management that increases business usage while also analyzing strategies to reduce data loss and improve customer satisfaction and maintenance levels our book offers practical knowledge on different facets of information and knowledge management in businesses such as information processing theory and models the benefits and implementation challenges of information knowledge business and information management methods for creating a global information society we also cover topics such as collecting and analyzing data for enterprise management modern business intelligence solutions and data management information marketing and innovative development of the enterprise information system our focus is on applications benefits and encounters within the field of efficient business information processing and we offer solutions to increase performance using the latest it technologies

knowledge management captures the right knowledge to the right user who in turn uses the knowledge to improve organizational or individual performance to increase effectiveness

this book has been written by studying the knowledge management implementation at powergrid india one of the largest power distribution companies in the world the patterns which have led to models both hypothesized and data enabled have been provided the book suggests ways and means to follow for knowledge management implementation especially for organizations with multiple business verticals to follow the book underlines that knowledge is both an entity and organizational asset which can be managed a holistic view of knowledge management implementation has been provided it also emphasizes the phenomenological importance of human resource parameters as compared to that of technological parameters various hypotheses have been tested to validate the significant models hypothesized this work will prove useful to corporations researchers and independent professionals working to study or implement knowledge management paradigms

includes articles in topic areas such as autonomic computing operating system architectures and open source software technologies and applications

this is the defining reference source for all theories concepts and methodologies within the km discipline it includes chapters on implementing km in organizations km systems acceptance km communication knowledge representation knowledge sharing km success models knowledge ontology and operational km and provides libraries with the defining reference to the field provided by publisher

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this text will fit in the mis majors course for knowledge management and for some decision support systems courses the km subject matter is a subset of content taught in the decision support systems course this 16 chapter text is about knowledge how to capture it how to transfer it how to share it and how to manage it awad takes students through a process oriented examination of the topic striking a balance between the behavioral and technical aspects of knowledge management and use it

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Introduction

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