Strategic Supervision A Brief Guide For Managing Social Service Organizations Paperback

Managing Social Service Staff for ExcellenceAn Empowering Approach to Managing Social Service OrganizationsThe Social Worker as ManagerOrganisations and Management in Social WorkManagement, Social Work and ChangeThe Handbook of Social Welfare ManagementManaging for Service Effectiveness in Social Welfare OrganizationsManagement in Social WorkEnhancing Social Work ManagementManaging Social WorkThe Social Worker As ManagerThe Social Worker as ManagerSocial Work AdministrationSocial Work Management and LeadershipSuccessful Project Management in Social Work and Social CareManagementChanging Hats While Managing ChangeManaging Social CareManagement Skills in Social CareManaging Social Policy Nancy Summers Donna Hardina Robert W. Weinbach Mark Hughes Elizabeth Harlow Rino J. Patti Rino J Patti Veronica Coulshed Jane Aldgate Emelie Shanks Robert W. Weinbach Robert W. Weinbach Rex Austin Skidmore John Lawler Gary Spolander Arthur G. Bedeian Felice Davidson Perlmutter Paul Harrison John Harris John Clarke Managing Social Service Staff for Excellence An Empowering Approach to Managing Social Service Organizations The Social Worker as Manager Organisations and Management in Social Work Management, Social Work and Change The Handbook of Social Welfare Management Managing for Service Effectiveness in Social Welfare Organizations Management in Social Work Enhancing Social Work Management Managing Social Work The Social Worker As Manager The Social Worker as Manager Social Work Administration Social Work Management and Leadership Successful Project Management in Social Work and Social Care Management Changing Hats While Managing Change Managing Social Care Management Skills in Social Care Managing Social Policy Nancy Summers Donna Hardina Robert W. Weinbach Mark Hughes Elizabeth Harlow Rino J. Patti Rino J Patti Veronica Coulshed Jane Aldgate Emelie Shanks Robert W. Weinbach Robert W. Weinbach Rex Austin Skidmore John Lawler Gary Spolander Arthur G. Bedeian Felice Davidson Perlmutter Paul Harrison John Harris John Clarke

an essential guide for those charged with supervision of nonclinical staffin programs agencies and units within social service organizations as someone who has worked in social service agencies consulted with hundreds of them and who teaches social service professionals ms summers knows the issues faced by agencies firsthand from this experience she has compiled a thoughtful and well organized text that identifies the principles of effective supervision samuel knapp edd director of professional affairs pennsylvania psychological association from the foreword the care of patients and clients of social service agencies is increasingly being performed by paraprofessionals or professionals with little experience while there are many books written about giving quality clinical supervision there is very little on supervising the least experienced frontline nonclinical and clinical staff to teach and promote positive and effective interaction with clients and provide staff support and training that elevates quality care improves job satisfaction and minimizes staff turnover based on author nancy summers

many years of working with troubled social service agencies managing social service staff for excellence five keys to exceptional supervision fills this need and offers numerous ideas for securing the best care for those served by social service agencies common problems faced by agencies are examined with regard to employee behavior and wellness including staff teamwork how to build healthy staff client relationships and the identification and prevention of routine disrespect of clients and their needs diagnostic techniques are presented for identifying these problems as well as remedies and prevention programs that can be put in place without great expense filled with interviews and numerous case examples managing social service staff for excellence offers a step by step process for creating good preventive measures to counteract negative practices that can occur developing robust commitment and enthusiasm and getting back on the right track after unfortunate incidents have taken place

presenting an empowerment oriented management approach this ground breaking how to guide covers the most recent innovations and current theories you need to create a successful social service organization this all in one guide to service organization management best practices will help you gain the skills you need to effectively lead and empower your staff expert authors provide a comprehensive approach and tackle every important issue related to this complex management field including values and ethics organizational structure diverse clientele and access to services barriers to service delivery cultural competency fight for social justice financial resource management evaluating program outcomes control of the external environment a must have reference an empowering approach to managing social service organizations will help practicing professionals and students on the cusp of leadership improve service delivery to clients make improvements in workplace conditions acquire critical resources and retain the leadership power needed to survive in a turbulent social political and economic environment

the fifth edition of the social worker as manager combines presentation of management theory and practical advice it is designed to help social workers to successfully perform the tasks of management at any level this text was written for both students and those practitioners who find themselves with increased management responsibilities it describes those functions and tasks that all managers perform while emphasizing how they are shaped by the uniqueness of human service organizations this edition is easy to read conversational and contains many new and revised examples topics and practical applications

the second edition of organisations and management in social work examines the complex organisational settings in which social workers practice and identifies opportunities for taking action for positive change a robust critique of organisational practices is encouraged throughout the book with an emphasis on active participation in the everyday life of organisations the new edition covers leadership and supervision inter agency and inter disciplinary working ethical practice and decision making communication and the emotional life of organisations each chapter includes updated practice examples and reflective questions so readers can apply the knowledge learned to real life practice it will be essential reading for undergraduate and postgraduate students of social work the book will also be a valuable text for front line practitioners and managers wishing to understand the organisational context of social work

this title was first published in 2000 this text focuses on developments in social work

and its management in doing so it is of necessity multi disciplinary research and literature from the fields of management organization and social policy as well as social work are drawn upon the major theme of the book is change which paradoxically appears to be the major constant change is everywhere and living with change is part of the modern condition as the various transformations of social work are articulated their influence becomes apparent each process will constitute a theme around which the content of this book is introduced although these processes are interdependent each will be dealt with in turn

a compendium of every aspect of social welfare management and the ultimate reference book this volume introduces the field of social welfare management examines the organizational background of social welfare discusses the various tasks and roles of the social welfare manager and considers specific fields of care such as mental health families and children and older people

this important book is the first to make an explicit link between management practices and service outcomes in social welfare agencies managing for service effectiveness in social welfare organizations is based on the premise that the primary responsibility and distinctive competency of social welfare management is delivering high quality effective services to clients collectively the book s esteemed contributors have clearly presented a model of administration founded on concepts and strategies for connecting managerial action with service effectiveness the sections of the book correspond to the core functions and tasks in an effective approach to management including measuring performance program and organizational design managing people managing information managing environmental relations and the ethics of managing for effectiveness

the third edition of this textbook has been thoroughly revised to meet the needs of today s social work students professionals and service managers it illustrates current legislation policy procedure and concerns with additional material included to develop readers confidence and skills in the context of learning organisations this book is essential reading for students and practitioners alike particularly those who need to understand organisation and management theory for study purposes and those who aspire to move into social work management or have been recent promoted new to this edition fully revised and reorganised to reflect current legislation and policy new material added to develop managers confidence and skills in the context of learning organisations experienced new coauthors added to successful writing team

this book looks at the nature of management in the human services sector and examines the prevailing issues affecting both the uk and usa in this book contributors present both the problems and opportunities associated with the growth of management in the social care sector this will be essential reading for social workers

a reader friendly comprehensive discussion of social work management the social worker as manager a practical guide to success provides an understanding of the functions and responsibilities of managers at any level from supervisor to executive director the seventh edition emphasizes how management is an integral part of social work practice and critical to the success of human service programs and services this title is written for both students and social work practitioners it describes those management activities that social workers in the public private and non profit sectors encounter and how they are shaped by the uniqueness of human service organizations

this edition is easy to read conversational and contains many new and revised examples topics and practical suggestions based on the experiences of the authors

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management and leadership are increasingly important within the organisation and delivery of social care services and now form part of the post qualification framework for social workers yet whilst there is a relatively broad understanding of management concepts and their application in social care their foundations often go unchallenged both by students and managers furthermore leadership is open to a wide range of interpretations and is often ill defined with the expectation that we share a common understanding of the term this text promotes an appreciation of the development of management and leadership thinking and the different themes which inform current ideas it considers these topics from a range of theoretical standpoints in order to stimulate readers to consider their own experience and expectations of management and leadership it then demonstrates how these standpoints might promote innovative approaches to management and leadership within social care organisations and ways in which such organisations might then develop the aim of this challenging text is to encourage critical and informed reflection on current practice social work management and leadership is essential reading for students of management and leadership in social care as well as being an invaluable resource for managers who simply wish to consider new approaches to their practice

this is a practical guide to the essential core skills of project management in social work and social care the authors set out the tools steps and stages necessary for successful project management detailed case studies demonstrate the ideas in action and reflective activities practical tools and action checklists are included throughout

a unique and useful guide for practitioners who want to broaden their repertoire of professional choices and are either moving up the administrative ladder or considering making a career move in that direction in user friendly language this book addresses the major challenges that face social workers in these complex times and presents a picture of the various roles and responsibilities of administration illustrating them with lively case studies

good case workers deserve a chance to become managers but at interview they also need to demonstrate the necessary capacity to make a demanding transition often without formal training this accessible book helps them do this as effectively and comfortably as possible by exploring how to make a good start manage the service people the future quality change and themselves illustrated with numerous social care examples it is also well worth reading before applying for the job alongside attention to what can be learned from mainstream management on matters such as efficiency effectiveness and value for money it recognises and responds to social care s unique features including the never ending process of meeting social need the consequent importance of milestones to measure progress and knowing when to stop staff being trained as advocates for clients while also having loyalties to their profession and employer how to give guidance and direction to idealism and free spirit without crushing it being in charge while making decisions in teams offering guidance on learning it helps you become a manger in a way that is appropriate to social care s emphasis on helping people to help themselves

first published in 1992 this volume responds to the importance of management has been increasingly recognized in the personal social services but this recognition has materialized more slowly in some social day care settings staff in these settings who move on to management can face particular difficulties in adapting to their new role especially if they have been promoted on the basis of their competence as practitioners newly promoted managers in social care settings are all too often ill equipped for the problems and possibilities offered by their move to a management position as a practice based handbook management skills in social care fills this gap by examining key areas of management expertise such as managing self individuals groups resources change and so on above all this book is concerned with maximising the contribution of management in day to day social care practice

this innovative text offers an assessment of the role of management in the restructuring of social welfare in contemporary britain in the transformation of the welfare state since the 1970s management has been accorded a central role new forms and ideas of management have had profound consequences for the organization and delivery of public services the political processes of policy formation systems of accountability and the experiences both of the recipients of services and of those working within public sector organizations examining the significance of managerialism this book offers a unique insight into the current shaping of social welfare

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