

Readings In Health Care Ethics Second Edition

Improving Patient Care Introduction to Health Care Services: Foundations and Challenges
Mobile Health Applications for Quality Healthcare Delivery Implementing and Substaining Total Quality Management in Health Care Accountability and Responsibility in Health Care The Putting Patients First Field Guide Essentials of the U.S. Health Care System Understanding and Using Health Experiences Understanding and Using Health Experiences Implementing Change in Health Systems Changing the U.S. Health Care System Fundamentals of Health Care Improvement, 4th Edition Person-centred Health Care Measurement and Explanation of Inequality in Health and Health Care in Low-income Settings Knowing What Works in Health Care Putting Patients First Ethical Issues in Health Care Listening for What Matters Challenging Perspectives on Organizational Change in Health Care Legal and Ethical Perspectives in Health Care Richard Grol Bernard J. Healey Mountzoglou, Anastasius Hugh Koch Bruce Rosen Planetree Foundation Shi Sue Ziebland Sue Ziebland Michael I Harrison Gerald F. Kominski Joint Commission Resources Stephen Buetow Eddy van Doorslaer Institute of Medicine Susan B. Frampton Margot Joan Fromer Saul Weiner Louise Fitzgerald Raymond S. Edge
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Challenging Perspectives on Organizational Change in Health Care Legal and Ethical Perspectives in Health Care *Richard Grol* *Bernard J. Healey* *Moumtzoglou*, *Anastasius Hugh Koch* *Bruce Rosen* *Planetree Foundation* *Shi Sue Ziebland* *Sue Ziebland* *Michael I Harrison* *Gerald F. Kominski* *Joint Commission Resources* *Stephen Buetow* *Eddy van Doorslaer* *Institute of Medicine* *Susan B. Frampton* *Margot Joan Fromer* *Saul Weiner* *Louise Fitzgerald* *Raymond S. Edge*

as innovations are constantly being developed within health care it can be difficult both to select appropriate new practices and technologies and to successfully adopt them within complex organizations it is necessary to understand the consequences of introducing change how to best implement new procedures and techniques how to evaluate success and to improve the quality of patient care this comprehensive guide allows you to do just that improving patient care 2nd edition provides a structure for professionals and change agents to implement better practices in health care it helps health professionals managers policy makers and researchers to assess new techniques and select and implement change in their organizations this new edition includes recent evidence and further coverage on patient safety and patient centred strategies for change written by an international expert author team improving patient care is an established standard text for postgraduate students of health policy health services and health management the strong author team are global professors involved in managing research and development in the field of quality improvement evidence based practice and guidelines quality assessment and indicators to improve patient outcomes through receiving appropriate healthcare

a comprehensive guide to the structure synergy and challenges in u s health care delivery introduction to health care services foundations and challenges offers new insights into the most important sectors of the united states health care industry and the many challenges the future holds designed to provide a comprehensive and up to date understanding of the system this textbook covers the many facets of health care delivery and details the interaction of health environments organizations populations and the health professions written by authors with decades of experience teaching and working in health care administration and management

the book examines the current state and changing face of health care delivery in the united states each chapter includes learning objectives and discussion questions that help guide and engage deeper consideration of the issues at hand providing a comprehensive approach for students cases studies demonstrating innovations in the delivery of health care services are also presented health care administration requires a thorough understanding of the multiple systems that define and shape the delivery of health care in the united states at the same time it is important for students to gain an appreciation of the dilemma confronting policy makers providers and patients in the struggle to balance cost quality and access introduction to health care services foundations and challenges is an in depth examination of the major health care issues and policy changes that have had an impact on the u s health care delivery system includes information on u s health care delivery from care to cost and the forces of change focuses on major industry players including providers insurers and facilities highlights challenges facing health care delivery in the future including physician shortages quality care and the chronic disease epidemic the u s health care system is undergoing major reform and the effects will ripple across every sector of the industry introduction to health care services foundations and challenges gives students a complete introduction to understanding the issues and ramifications

one of the central engines of the current shift towards decentralization and reorientation of healthcare services is mobile healthcare mhealth mhealth offers unique opportunities to reduce cost increase efficiencies and improve quality and access to healthcare however the full impact of mhealth is just beginning to be felt by the medical community and requires further examination to understand the full range of benefits it contributes to medical staff and patients mobile health applications for quality healthcare delivery explores the emergence of mhealth in the healthcare setting and examines its impact on patient centered care including how it has reshaped access quality and treatment highlighting topics such as patient management emergency medicine and health monitoring this publication supports e health systems designers in understanding how mobile technologies can best be used for the benefit of both doctors and their patients it is designed for healthcare professionals

administrators students health services managers and academicians

this book is a collection of scholarly articles on the themes of accountability and responsibility in health care and seeks to be the premier book in that field

this book answers why not and how to for health care accreditation bodies quality experts and frontline professionals moving the reader from timely information to inspiration and through patient centered action with practical tools and potent case studies paul vanostenberg dds ms vice president accreditation and standards joint commission international this superb guide from planetree illustrates that providing high quality high value patient centered health care is not a theoretical ideal the case studies make clear that these goals are attainable they are being achieved by leading health care organizations worldwide and there is a clear road map for getting there right here in this book susan dentzer senior policy adviser to the robert wood johnson foundation at ihi we follow the principle all teach all learn the idea that everyone everywhere has something to teach and something to learn this remarkable and indispensable guide is as pure an example of this principle as i ve come across maureen bisognano president and chief executive officer institute for healthcare improvement the international society for quality in health care s mission is to inspire promote and support continuous improvement in the quality and safety of health care worldwide it is in this spirit that we welcome this new book on patient centered care as in their previous work the authors demonstrate just how critical it is to develop an organizational culture that puts patients first peter carter chief executive officer international society for quality in health care

essentials of the u s health care system is the most concise examination of the basic structures and operations of the u s health system an ideal resource for courses in health policy allied health health administration and more the text clarifies the complexities of health care organization and finance and presents a solid overview of how the various components fit together

improving patient experience is a global priority for health policy makers and care providers the need to look at healthcare delivery through the eyes of patients is widely accepted but how should it be done what use can be made of this information and what evidence is there that such exercises lead to better care understanding and using health experiences improving patient care examines a broad range of different sources and techniques for gathering and analyzing health experiences providing an accessible and pragmatic overview of the diversity and richness of research in the field this book explores the strengths and limitations of different approaches and assesses what each method can contribute to improving people s experience of illness and the way that health services are delivered the book looks at topics such as using focus groups to understand experiences of health and illness patient surveys and the internet as a source of information on people s experience using clear and engaging examples throughout the book is accessibly written by experts in social science health services and health policy and will be valuable to postgraduate students healthcare practitioners and individuals working in health and social policy public sector management and research

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implementing change in health systems brings fresh thinking and evidence to the continuing debate about market reforms of health care and other public services the book examines the development and implementation of national cost containment programs and health system reorganizations in the uk sweden and the netherlands countries that have been leaders in health system reform the book provides a new framework for analyzing public policy implementation and system change synthesizing diverse streams of academic research and thinking it explores the processes of implementing market reforms in each country and considers the outcomes both expected and unintended in all three countries competitive reform encountered serious technical organizational and political obstacles yet they triggered important system changes and paved the way for significant new health policies the complex outcomes of the reforms included changes in the quality efficiency and costs of care growing managerial and political control over physicians and other health care professionals increased influence and centrality of community based care diffusion of ideas and practices from business management into health care implementing change in health systems sheds new light on crucial policy issues that are currently being debated in the united states and many other countries the book will be of value to students researchers and practitioners in health policy and public policy

the fourth edition of changing the u s health care system addresses the key topics in health care policy and management presenting evidence based views of current issues each chapter is written by an expert in the field who integrates evidence to explain the current condition and presents support for needed change the book examines all the levers in the setting and implementation of health policy and includes extensive coverage of impact of the affordable care act particularly on medicare medicaid and large and small group insurance markets also new to this edition is expanded coverage of nursing disease management mental health women s health children s health and care for the homeless

person centred health care is increasingly endorsed as a key element of high quality care yet in practice it often means patient centred health care this book scrutinizes the principle of primacy of patient welfare which although deeply embedded in health professionalism is long overdue for critical analysis and debate it appears incontestable because patients have greater immediate health needs than clinicians and the patient clinician encounter is often recognized as a moral enterprise as well as a service contract however buetow argues that the implication that clinician welfare is secondary can harm clinicians patients and health system performance revaluing participants in health care as moral equals this book advocates an ethic of virtue to respect the clinician as a whole person whose self care and care from patients can benefit both parties because their moral interests intertwine and warrant equal consideration it then considers how to move from values including moral equality in health care to practice for people in their particular situations developing a genuinely inclusive concept of person centred care accepting clinicians as moral equals it also facilitates the coalescence of patient centred care and evidence based health care this reflective and provocative work develops a constructive alternative to the taken for granted principle of primacy of patient welfare it is of interest to students and academics in the health and caring sciences philosophy ethics medical humanities and health management

this paper describes approaches to the measurement and explanation of income related inequality and inequity in health care financing health care utilization and health and considers the applicability and the feasibility of these methods in low income countries results from a comparative study of 14 asian countries are used to illustrate the main issues the structure of health finance in low income countries in particular the heavy reliance on out of pocket payments means that the equity issues in finance are quite different from those of concern in high income countries primary concern is not with the distribution of contributions to pre payment mechanisms but with the deterrent effect of payments on utilization and the distribution of uninsured payment risks measurement of inequity in utilization of health care in low income countries is constrained by the lack of

reliable measures of health that can be used to standardize abstract

there is currently heightened interest in optimizing health care through the generation of new knowledge on the effectiveness of health care services the united states must substantially strengthen its capacity for assessing evidence on what is known and not known about what works in health care even the most sophisticated clinicians and consumers struggle to learn which care is appropriate and under what circumstances knowing what works in health care looks at the three fundamental health care issues in the united states setting priorities for evidence assessment assessing evidence systematic review and developing evidence based clinical practice guidelines and how each of these contributes to the end goal of effective practical health care systems this book provides an overall vision and roadmap for improving how the nation uses scientific evidence to identify the most effective clinical services knowing what works in health care gives private and public sector firms consumers health care professionals benefit administrators and others the authoritative independent information required for making essential informed health care decisions

the second edition of putting patients first showcases what planetree facilities and the planetree organization have learned about the commitments conditions practices and policies that are needed to do more than give lip service to being patient centered it should be read by every student nurse physician administrator trustee policy maker and lay person who is committed to creating healing environments holding facilities accountable for their rhetoric and truly reforming health care

effective health care requires physicians tailor care to patients individual life contexts including their financial situation social support competing responsibilities and cognitive abilities physicians however are poorly prepared to consider patients lives when planning their care the result is measurably harmful to individuals and costly to society listening for what matters avoiding contextual errors in health care covers ten years of empirical research based on hundreds of recorded doctor visits by patients and undercover actors alike

which revealed a widespread disregard of patients individual circumstances and needs resulting in inappropriate care these medical errors have been largely undocumented and unaddressed by the american healthcare system this book tells the stories of patients whose care was compromised by inattention to individual context and introduces novel methods for assessing the magnitude of the problem it describes how these errors termed contextual errors can be minimized through changes in how doctors are trained how medicine is practiced and quality measured and in the ways patients assert their needs during visits the aim of this book is to open a dialog between patients physicians policy makers and medical educators about a serious quality problem that has been overlooked and understudied

this volume provides theory and research on organizational change and predominantly features the application of these ideas to the health care domain broadly defined it addresses enduring issues in advancing to an effective health care system the aim of this book is to offer an accessible and readable text aimed at provoking thought and questioning and aiding creativity it proffers arguments and ideas which are firmly based in empirical data and evidence so that the reader may make informed personal evaluations this book is designed to furnish a comprehensive theoretical basis for understanding organizational change in health care as well as selected core issues of contemporary and future importance to the provision of effective care within sustainable systems a series of coherent themes are addressed throughout the book from differing perspectives however every chapter has been written to stand alone and be read independently each offers resources relevant to its focal topic in the form of references case studies and critique setting out a future research agenda the book will be vital reading for organizational change researchers and practitioners in the healthcare industry

this new book integrates the legal and ethical aspects of healthcare practice it presents a clear and comprehensive overview of topics relevant to a variety of allied health disciplines

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Introduction

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