

# Quantitative Analysis In Operations Management Nigel Slack

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master the core subject principles of business operations and processes with this market leading text operations and process management 6th edition by nigel slack and alistair brandon jones is the ultimate text on operations and process management ideal for students with some experience in management who want to embark on a career in the field this innovative text approaches the subject from a managerial perspective providing clear and concise coverage of the nature principles and practice of operations and process management the content is organised around diagnostic questions which relate theory to the key issues managers face in the workplace each chapter provides a range of examples

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a long time market leader in this discipline slack has set the standards in operations management which other textbooks seek to emulate expert authorship an engaging writing style and an interesting collection of cases combine to communicate the importance of managing operations and processes within a successful organisation operations management provides a strategic perspective whilst also examining the practical issues which organisations face on a day to day basis it uses over 120 examples from all over the world reflecting the balance of economic activity between service c 75 and manufacturing c 25 operations

analyse and address organisational challenges using real world examples service operations management 5th edition by robert johnston et al is a market leading text on service operations management and provides a clear understanding of how service performance can be improved in organisations this textbook applies underlying theories to the real

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taking a systems perspective this book enables the student to make sense of business behaviour by demonstrating how interrelated business processes determine the success of an organisation

the study and practice of operations has shifted to reflect the new challenges and uncertainties of how to thrive in today s ever changing world the operations advantage identifies the most significant challenges to the practice of operations management and gives guidance on how businesses can respond leaders need to link the strategic objectives of the business clearly and logically to its operations performance objectives the book presents a series of ten activities that will help them to do this and therefore make operations work better such as designing and configuring internal processes and resourcing the operations appropriately based on the global teaching training and consultancy conducted by the author the operations advantage looks at the application of operations management across a range of sectors including finance healthcare professional services oil and gas industries although these diverse sectors require operations practitioners to apply knowledge in different ways they essentially deal with the same set of processes the book is an indispensable and unique guide for anyone with an operational role in any organization as well as operations management students and academics

this fascinating new core textbook authored by a highly respected academic with over a decade of industry experience takes a global and strategic approach to the important topic of operations management om integrating contemporary and traditional theories the text covers everything a student needs to understand the

reality of operations in the modern world and combines the latest cutting edge thinking with innovative learning features written in a concise and engaging style and based on up to date research in the field the book provides a range of international case studies and examples that help students to apply theoretical knowledge to real world practice this is a must have textbook for students studying operations management modules on undergraduate postgraduate and mba programmes in addition this is an ideal textbook to accompany modules on operations strategy production management and services management

this online course pack consists of operations management fourth edition by nigel slack stuart chambers and robert johnston isbn 0273679066 plus access to a pearson education online course 0273700669 an essential tool for those wanting balanced coverage of services and manufacturing operations management this book is intended to provide an introduction to operations management for all students who wish to understand the nature and activities of operations management providing a clear well structured and interesting treatment of operations management the text provides both a logical path through the various operations management activities as well as the fundamental understanding of their strategic context this book strikes an interesting balance between the strategic and operational views of operations management and between manufacturing and service industry views of operations nigel slack's operations management is the authoritative managerial view of the subject the text outlines the importance of operations and demonstrates how crucial it is in creating the products and services upon which we all depend this revised and fully updated edition of operations management continues to provide a clear well structured and comprehensive treatment of the subject balancing a logical approach with the insights that come from real life operations examples and practices around the world

this is a splendidly fresh and clear account of the main political events in england between the norman conquest and king john's magna carta michael clanchy fba emeritus professor of medieval history at the institute of historical research university of london lucid and perceptive striking an effective balance between primary and secondary authorities huscroft's book is both a significant statement in its own right and an ideal introduction to other work in the field professor david carpenter king's college london ruling england is about the exercise of political power in england at a time of formative change in the country's history framed at one end by the norman conquest and at another by magna carta it describes what happened why and with what consequences in politics government law and the church it analyses developments from a royal perspective and focuses on the policies and priorities of the english kings the limitations of the political system within which they operated and the efforts they made to expand their power it explains how the ruler of the most sophisticated kingdom in twelfth century europe was eventually

compelled to submit to the humiliation

sheds light on the authors comprehensive practical and strategic view of operations management with over 100 contemporary and international examples of operations in practice as well as providing critical commentaries on areas of academic contention and professional debate

the millennium manager should be of interest to managers of all levels in public sector private sector or voluntary organisations this book deals with several areas of management activities such as total quality management tqm the management of change management decision making research methods management strategies marketing planning and operations management this book should appeal to those following formal studies in management from certificate level up to master of business administration degree the practical treatment of some of the chapters should make interesting reading for managers and potential managers who do not want to undertake formal management studies but want to acquire some management tools

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operations strategy is a major source of competitive advantage in for profit businesses and the route to achieving social welfare in not for profit enterprises no matter what sector it can have a huge impact not just in the short term but also on an enduring basis

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