

Public Works Management Practices Manual

Critical Issues in Youth Work Management The Nation's Public Works Framing the Dialogue Public Works Management Practices Excess Baggage Public Works Management Practices The Hidden Power of Social Networks Cassier's Industrial Management and Mechanical Handling Strategic Collaboration in Public and Nonprofit Administration White Space Revisited Georgia Local Government Journal Standard Handbook of Consulting Engineering Practice Factory and Industrial Management Steamship and Other Power Vessels Classified Guide to Modern Business Books Mechanical Handling and Works Equipment Annual Conference & Exposition The Knowledge Work Factory: Turning the Productivity Paradox into Value for Your Business Computing in Civil Engineering Journal of the Institute of Metals Jon Ord National Council on Public Works Improvement (U.S.) American Public Works Association Ellen Rosskam American Public Works Association Robert L. Cross Dorothy Norris-Tirrell Geary A. Rummler Tyler Gregory Hicks John Robertson Dunlap H. G. T. Cannons American Society for Engineering Education William F. Heitman Institute of Metals

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this valuable textbook communicates the complexities and controversies at the heart of youth work management exploring key issues in a critical fashion written by a team of experienced youth work lecturers the chapters cover topics such as planning evaluation and supervision whilst acknowledging the changing structures of integrated services and the impact of public service reform divided into three sections it covers historical and theoretical context critical practice issues including leadership policy constraints planning and accountability managing in different settings for instance integrated services and the voluntary sector aimed at both youth work students studying for their professional qualification as well as practicing managers critical issues in youth work management encourages critical thinking about what management in youth work is and what it can be it includes reflective questions and further reading and case studies are integrated throughout

based on groundbreaking research on the working conditions of airport check in workers in two countries a previously unstudied category of predominantly women workers ellen rosskam describes a form of work characterized as modern day taylorism an occupation greatly affected by new forms of work organization and management practices caught in the throes of rapid change due to international competition alliances mergers and the

application of cost efficiency strategies check in work has been undermined in recent years by the adverse effects of liberalization and technological change by peeling away the veneer of glamour associated with airport check in work rosskam reveals how changes in work organization in this sector have de skilled disempowered and ultimately demoralized workers in excess baggage weaving through the psychological distress physical pain from musculoskeletal disorders strain and violence that check in workers experience and describe in their own words a picture emerges of a job perceived to be safe clean glamour girl work but which is comparable to industrial workplaces that require heavy manual lifting obligingly performed in skirts dresses and pretty little shoes

identifying and leveraging the hidden social networks that drive corporate performance in today s flatter organizations collaboration in employee networks has become critical to innovation and to both individual and companywide performance executives spend millions on new organizational designs cultural initiatives and technologies to promote the sharing of knowledge and expertise across functional hierarchical and divisional lines yet these efforts have achieved disappointing results rob cross and andrew parker argue that s because most managers have little understanding of how their employees actually interact to get work done in fact formal org charts fail to reveal the often hidden social networks that truly drive or hinder an organization s performance in this eye opening book cross and parker show managers how to find assess and support the networks most crucial to competitive success based on their in depth study of more than sixty informal networks within organizations around the world cross and parker show how managers can implement a wide range of specific and inexpensive actions from bridging strategically important disconnects in a network to eliminating information bottlenecks to recognizing key connectors that will enhance the powerful impact networks can have on performance and innovation

market disruptions climate change and health pandemics lead the growing list of challenges faced by today s leaders these issues along with countless others that do not make the daily news require novel thinking and collaborative action to find workable solutions however many administrators stumble into collaboration without a strategic orientation using a practitioner oriented style strategic collaboration in public and nonprofit administration a practice based approach to solving shared problems provides guidance on how to collaborate more effectively with less frustration and better results the authors articulate an approach that takes advantage of windows of opportunity for real problem solving brings multi disciplinary participants to the table to engage more systematically in planning analysis decision making and implementation breaks down barriers to change and ultimately lays the foundation for new thinking and acting they incorporate knowledge gained from organization and collaboration management research and personal experience to create a fresh approach to collaboration practice that highlights collaboration lifecycle model metric for determining why and when to collaborate set of principles that distinguish strategic collaboration practice overall framework of strategic collaboration linking collaboration theory to effective practice this book offers essential advice that fosters shared understanding creative answers and transformation results through strategic collaborative action with an emphasis on application it uses scenarios real world cases tables figures tools and checklists to highlight key points the appendix includes supplemental resources such as collaboration operating guidelines a meeting checklist and a collaboration literature review to help public and nonprofit managers successfully convene administer and lead collaboration the book presents a framework for engaging in collaboration in a way that stretches current thinking and advances public service practice

when improving performance managing the white space on the organization chart was

published in 1990 it was lauded as the book that launched the process improvement revolution this was the book that first detailed an approach that bridged the gaps between organization strategy work processes and individual performance two decades later white space revisited goes beyond a mere revision of that groundbreaking book and refocuses on the ultimate purpose of organizations which is to create and sustain value this book picks up where improving performance left off and shares what we have learned about process in the past 15 years since it was published and how the reader primarily practitioners can capitalize on these notions in their own pursuit of process excellence white space revisited is a comprehensive resource that offers process and performance professionals a conceptual foundation a thorough and proven methodology a set of remarkable working tools for doing process work in a more significant way and a series of candid observations about the practice of business process management bpm the book s time tested methods models tools and guidelines serve to align people process and technology white space revisited includes information on a wealth of vital topics and describes the difference in impact of focusing on single processes vs large scale improvements provides an integrated step by step blueprint for designing implementing and sustaining process management offers a detailed methodology for strategic and tactical process definition and improvement spells out how to leverage the power of it to optimize organizational performance shows how to integrate the energy and value of six sigma process improvement and process management into an effective process excellence group

this reference for consulting engineers provides the fundamental principles and skills required to operate their own practice it includes guidelines on networking for client growth getting free publicity bringing in partners extending a practice internationally and generating maximum profit

unlock your company s true potential by eliminating knowledge work waste that s hiding in plain sight back in 1987 nobel laureate robert solow quipped you can see the computer age everywhere but in the productivity statistics this costly condition soon became known as the productivity paradox why does it persist today why do knowledge workers spend a third of their days on needless correction avoidable work and overservice despite existing office technology that could help even automate their actions and why does nobody notice the answers and solutions are in this book the knowledge work factory uncovers the well intentioned waste that hides in plain sight within virtually every organization it reveals the ingrained perceptual biases that trick our brains into accepting the status quo and missing breakthrough opportunities it draws stunning parallels to industrial production which cracked this very code over 100 years ago most importantly it gives you an easy to follow one stop guide to boost efficiency productivity and morale among the very knowledge workers who struggle under the burden of the productivity paradox discover your organization s true untapped capacity maximize the productivity of every single knowledge worker uncover better than best practices reap benefits that drop straight to the bottom line the power is in your hands with the knowledge work factory

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