

Professional Spoken English For Hotel Restaurant Workers

English for the Hotel Industry Real English for Hotel Staff 1000 Professional Spoken English for Hotel and Restaurant Workers Be Our Guest English for hotel and tourist: part 1 Everyday English for Hospitality Professionals Collins Hotel and Hospitality English Enjoy your Stay. English for Hotel Staff. Con CD Audio With Pleasure! International Hotel English With Pleasure! The English Hotel Nuisance Highly Recommended The Language of Hotels in English Practical English for Hotel & Restaurant Services English for Hotel Staff English for Hotel Staff "The" Illustrated English Guide Through Vienna and Its Environs With Pleasure Be My Guest Teacher's Book Viswamohan Michael A. Putlack Hotelier Tanji Donald Adamson Quynh Lien Lawrence J. Zwier Mike Seymour Jane Random Shiona Harkess Donald Adamson Shiona Harkess Albert Smith Rod Revell Eugene J. Hall Dhanny R. Cyssco Kate Schrago-Lorden Kate Schrago-Lorden Fr Förster Shiona Harkess Francis O'Hara

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english for the hotel industry is meant for those professionals who work in the hospitality industry interact with corporate and international clients aim to go and work in english speaking countries or just want to improve their english language abilities essentially it simulates situations where you might need english to talk to your clients guests tourists and customers

[illegible]

english for the hotel and tourist industry by harding and henderson is an excellent textbook in the field of esp teaching what makes it particularly good is the fact that each of the 12 units of study included are clearly and equally divided into the following categories topic listening speaking reading writing language study word study activities the communicative approach is made evident throughout the book as is suggested by the activities proposed and the functional approach given to the language study section i have worked with this book in my english courses in oaxaca which are oriented towards people working in the tourist industry m y students have found it to be a very useful and enjoyable way to learn the english they need for their jobs

this book and audio cd help future workers in the hotel and restaurant fields develop the english vocabulary they need for interacting with customers and colleagues the 61 lessons show essential language structures for such common functions as welcoming a guest dealing with a guest s luggage taking a meal

order and finding medical care for a guest each two page lesson provides full colour illustrations and clear captions the cd provides audio for each lesson in the book

this unique self study course is for elementary level adults who need english for the hospitality industry such as workers in hotels and restaurants ideal for front line staff who need to communicate confidently in english to maintain good customer relations 24 compact units cover a wide range of practical scenarios such as meeting and greeting guests taking orders at breakfast and at the bar handling guest complaints and dealing with guest requests 4 page unit includes an easy to follow photo story that deals with the topic of the unit and introduces key functional language the pocket sized course book also contains vocabulary lists for quick reference practical examples of typical emails an answer key and a pronunciation guide to further aid the self study learner the audio cd provides valuable listening practice to accompany each unit

with pleasure is an english language course for hotel service staff and focuses on listening to and understanding english spoken with a wide range of accents

international hotel english and international restaurant english are specifically for those studying for or working in the hotel and catering professions where effective communication in english with an international clientele is important the material will help users understand and respond to native and non native english guests and customers using many different varieties of english

with pleasure is an english language course for hotel service staff and focuses on listening to and understanding english spoken with a wide range of accents

this course has been specially developed for young trainees who will be working in hotels and restaurants where they will need english to deal with customers

this book is intended to introduce students of english as a foreign language to the language used in the hotel industry

this fifteen unit course deals with the many situations in which hotel employees meet guests including reception restaurant and bar work answering the phone giving directions dealing with guests problems writing short e mails and letters suggesting places to visit and explaining how things work a student s book and audio cd are also available

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