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Publishing Staff Susan Jaderstrom Bob Dignen

in a business world that spans several continents it is no longer common for everyone to speak english as a first language whether you speak english as a first second or even third language intercultural business communication means that getting it right first time has never been more important for you and your organization english can never be standardized in the global and digital marketplace instead we can learn how to customize business english according to our own values and culture and communicate successfully across borders improve your global business english creates an awareness in the reader of what to avoid and how to ensure that communications are correctly understood very readable and hugely instructive improve your global business english provides practical self study with quizzes activities and worksheets helping you to fine tune your written communication by mastering the basics defining your readers and tailoring your message to them understanding the conventions of different media and understanding cultures you can enhance your reputation as a truly global modern player in today s marketplace if you want your messages to be perceived as you intended to retain customers or to win new ones improve your global business english gives you the background you need online supporting resources for this book include supplementary video self test questions and answers templates and a case study on going global

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