

# Interqual Criteria Guidelines

Juran's Quality Handbook: The Complete Guide to Performance Excellence  
6/e The Case Manager's Survival Guide ILSA Journal of International &  
Comparative Law Case Management in Healthcare Principles and Practice of  
Hospital Medicine Healthcare Financial Management Government Contracts  
Reporter West's Federal Supplement The American Journal of  
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Hearing on Medical Treatment Issues Under Workers' Compensation  
Law Cost & Quality Quarterly Journal Drug Intelligence & Clinical  
Pharmacy Budget Request Nursing Case Management Medical Record News The  
Medical Outcomes & Guidelines Sourcebook Strauss and Mayer's Emergency  
Department Management (eBook) Joseph A. Defeo Toni G. Cesta Peggy  
Rossi Sylvia C. McKean Toni G. Cesta Jeffrey S. Harris California.  
Legislature. Senate. Committee on Labor and Industrial Relations  
Colorado. Department of Health Care Policy and Financing Suzanne K.  
Powell Robert W. Strauss

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Compensation Law Cost & Quality Quarterly Journal Drug Intelligence &  
Clinical Pharmacy Budget Request Nursing Case Management Medical  
Record News The Medical Outcomes & Guidelines Sourcebook Strauss and  
Mayer's Emergency Department Management (eBook) *Joseph A. Defeo Toni  
G. Cesta Peggy Rossi Sylvia C. McKean Toni G. Cesta Jeffrey S. Harris  
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this practical hands on guide includes vital information every case manager and administrator of a case management program need to be successful a useful resource for working in the changing face of healthcare it addresses case managers in all settings with an emphasis on nurse case managers and their role in providing patient care and containing costs focusing on the nuts and bolts aspects of case management it discusses the operations of case management programs based on the authors first hand experiences case management tip boxes in each chapter highlight important tips and provide easy access to this information case studies in several chapters address possible situations the case manager may confront along with the most effective solutions key points at the end of each chapter summarize pertinent information appendices provide extensive examples of forms and multi disciplinary action plans used in various healthcare settings

case management in health care is a comprehensive reference designed to educate nurses and other health care professionals on the processes involved in case management this reference discusses interventions and collaboration efforts that are necessary to move the patient through the continuum of care it explores the changes in case management and it explains the financial legal and service aspects of this field it is appropriate for nursing students undergraduate and graduate as well as for practicing case managers focuses on the most current topics that are based on the changes and trends in case management and health care addresses health care policies laws and regulations as they apply to a case manager's day to day responsibilities presents the basics on health insurance and the alternate funding programs equipping case managers to become active advocates for their patients explores the

pitfalls and barriers frequently encountered when locating appropriate patient resources and explains how to overcome them discusses various levels of care and treatment settings outside the acute care setting ex skilled nursing facility and home health care explains the increasing number of case management models that are being used in various clinical settings compares the roles and responsibilities of a utilization manager and a case manager emphasizing the need for their collective efforts in providing quality patient care case management and technology focuses on systems support technology tools and resources meaningful reporting using the internet and video conferencing in relation to effectively serving patients quality management for case managers covers guidelines for quality management organization standards and practices accountability increasing customer satisfaction and measuring utilization and costs audits identifies auditing entities and discusses development of successful competency programs to meet regulatory standards specific to case management the importance of credentialing discusses the significance of credentialing as the start of the quality process of an organization discusses new modalities for case management such as demand management care management drug state management and disability management addresses the complexity of the moral and ethical issues facing today s case managers includes content on worker s compensation on site vs telephonic case management and tools to improve the case management practice tips and training tools for care givers are updated to include agencies literature and various web sites dedicated to care giving expanded content on legal and legislative issues such as the balanced budget act bba emergency medical treatment and active labor act emtala and health insurance portability and accountability act hipaa provides current coverage of funding and insurance programs such as medicare medicaid children s health coverage veteran s benefits and tricare content in complex care and post acute care units have been expanded to include the latest advances in emergency care hospice and managing geriatric transplant mentally ill patients each chapter begins with objectives that list key points and focus the reader on essential content to better prepare them for learning suggested websites and resources listed at the end of chapter provide reader with opportunity for further study and research end of chapter exercises 1 5 questions promote active learning and application of pertinent content

the definitive guide to the knowledge and skills necessary to practice hospital medicine presented in full color and enhanced by more than 700 illustrations this authoritative text provides a background in all the important clinical organizational and administrative areas now

required for the practice of hospital medicine the goal of the book is provide trainees junior and senior clinicians and other professionals with a comprehensive resource that they can use to improve care processes and performance in the hospitals that serve their communities each chapter opens with boxed key clinical questions that are addressed in the text and hundreds of tables encapsulate important information case studies demonstrate how to apply the concepts covered in the text directly to the hospitalized patient principles and practice of hospital medicine is divided into six parts systems of care introduces key issues in hospital medicine patient safety quality improvement leadership and practice management professionalism and medical ethics medical legal issues and risk management teaching and development medical consultation and co management reviews core tenets of medical consultation preoperative assessment and management of post operative medical problems clinical problem solving in hospital medicine introduces principles of evidence based medicine quality of evidence interpretation of diagnostic tests systemic reviews and meta analysis and knowledge translations to clinical practice approach to the patient at the bedside details the diagnosis testing and initial management of common complaints that may either precipitate admission or arise during hospitalization hospitalist skills covers the interpretation of common low tech tests that are routinely accessible on admission how to optimize the use of radiology services and the standardization of the execution of procedures routinely performed by some hospitalists clinical conditions reflects the expanding scope of hospital medicine by including sections of emergency medicine critical care geriatrics neurology palliative care pregnancy psychiatry and addiction and wartime medicine

some issues accompanied by supplements

this book helps nurse managers define their role in the managed care system learn strategies in financial management and focus on preventative care while working on re engineering patient care delivery systems utilization and outcomes management it addresses topics from defining managed care and explaining how a company works to addressing ethical and legal issues that arise in the managed care system

a comprehensive practical text on effectively running an emergency department emergency department management is a real world pragmatic guide designed to help emergency department managers efficiently handle the many complex issues that arise in this challenging clinical environment written by professionals who have spent their entire

careers in the service of emergency department patients this unique text delivers practical solutions to virtually any problem that may arise in running an emergency department or acute care center complete expert coverage of every important management topic including leadership principles operations informatics quality and service finance reimbursement contracts legal and regulatory issues malpractice human resources emergency department management offers the guidance and expertise required to deliver consistent rapid high quality care it is the single best resource available to help you navigate the leadership challenges that arise daily in the emergency department

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