

Human Resources Management For Public And Nonprofit Organizations

Public Management: Old and NewPublic ManagementManaging Public ServicesPublic Management and GovernanceEvidence-Based Public ManagementPublic Sector ManagementThe Oxford Handbook of Public ManagementPublic Management as Art, Science, and ProfessionManaging Public Services - Implementing ChangesNew Public ManagementNew Public ManagementManaging Public Sector ProjectsThe Public School: Its Organization, Management and Teaching, EtcPublic ManagementUnderstanding and Managing Public OrganizationsPublic ManagementPublic Management and AdministrationPublic Service ManagementPublic Management and PerformancePublic Personnel Administration in ... Laurence E. Lynn, Jr. James L. Perry Richard Common Tony Bovaird Anna Shillabeer Norman Flynn Ewan Ferlie Laurence E. Lynn Tony L. Doherty Kathleen McLaughlin Jan-Erik Lane David S. Kassel William JOLLY (Inspector of Schools.) Carolyn J. Hill Hal G. Rainey Laurence J. O'Toole, Jr Owen E. Hughes Richard M. Walker

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offering much more than a purely theoretical or retrospective view of public management this exciting text is an invaluable new addition to the field of public management putting the american model in perspective it establishes the historical theoretical analytical practical and future foundations for the comparative study of public management taking a boldly integrative approach laurence e lynn jr combines topics of best practice performance accountability and rule of law to provide a much needed umbrella view of the topic well written and illustrated with case study examples this is one of the most exciting books on public management available today as such it is an essential read for every student of public management administration and public policy

managing public services competition and decentralization is intended for public sector managers to help them assess their situation and assist them to think creatively about different approaches for the future the book begins on the general principle that business is good and bureaucracy is bad this topic is

followed by detailed studies of organizations whether these are in a competitive environment victims of market rhetoric or in another competitive spectrum public sector managers are then encouraged to analyze their own organizations so appropriate actions can be applied into their situation the extent to which competition is happening is explained and if competition does not work well then the concept of decentralization may be adopted to what extent decentralization can then be used to increase the motivation and commitment of their employees is explained the authors believe that new ways and methods of working will follow but any successes of these changes have to be measured by an important gauge the impact upon the recipients of the new and improved services in any undertaking failures are bound to happen and the authors suggest that public sector managers should be more tolerant finally the book notes that to achieve delivery of quality service whether these are for customers or clients an important approach to managerial action is the design towards a good experience public administrators heads and ceos of public institutions and private firms professors and students in public administration policymakers and sociologists will find this book valuable

a comprehensive in depth and accessible resource for students of public sector management and administration with an international authorship this is more comprehensive cohesive and international than any other textbook in the area

evidence based management ebmgmt derives principles of good management from scientific research meta analysis case studies and literature reviews and then translates them into practice highly developed in medicine this technique is just now beginning to be applied to business and public administration evidence based public management is the first systematic assessment of ebmgmt and its potential application in public management the book is designed to present an overview of ebmgmt identify effective ways of applying evidence in public management guide public managers in applying evidence and guide public management researchers in more effectively translating their research into practice in addition to a thorough overview of the principles of ebmgmt the book also includes applied chapters devoted to the practical concerns of public management performance based management human capital management it management leadership development and health care administration

the seventh edition of the bestselling public sector management is a rich and insightful description analysis and critique of the management of the public sector by the uk government new to the seventh edition now set in an international context with comparative global examples throughout three new chapters covering strategy and planning in the public sector transparency accountability and ethics and non profit management including the role of social enterprise and the voluntary sector examines the impact of the continuing financial crisis on public spending an updated companion website with tutorial videos free access to full text journal articles policy documents links to useful websites and social media resources public sector management is essential reading for undergraduate and postgraduate students studying public sector management as part of a business management or politics degree

the public sector continues to play a strategic role across the world the last thirty years have seen major shifts in approaches to public sector management in many countries there is also a fierce debate across academic disciplines about contemporary public administration management some advocate the use of

more managerialist approaches while others see managerialism as undermining democratic institutions new roles have arisen such as programme evaluation management consulting and reliance on ngos and partnerships which require new assessments there is an intensified need for an analysis of contemporary public sector organisations which are changing rapidly before our eyes it is thus time for an authoritative treatment of the major trends in public management embracing both their intended and unintended consequences this handbook brings together leading international scholars to comment on key current issues the individual chapters include broad overviews in depth explorations of particular thematic areas and analyses of different theoretical perspectives such as political science management sociology and economics the authors have space to develop their distinctive arguments the editors provide an overall concluding chapter the handbook combines scholarly rigour engaging writing and high policy relevance it will be invaluable to advanced students researchers and reflective public sector practitioners

this work asserts that public servants are influential enough in theory and in practice to justify public management as an organized discipline for scholarship and teaching describing public managers as the human capital of the government executive capacity it argues for establishing intellectual foundations for advising them in their work which is vital for democracy and for the credibility of democratic institutions the book offers an analysis of the relationship between theory and practice in public management and the role of universities in creating and sustaining that relationship it asks under what circumstances and how executives make a difference to the success of public policy and public agencies and argues that success requires both a value laden and an analytical approach

the work of a manager in a service organisation is not the same as the work of a manager in an organisation that manufactures goods managing public services implementing changes a thoughtful approach 2e is for students and managers who intend to work in a service organisation whether it is owned publicly or privately this book concentrates on how managers can change things for the better and explains why as well as how the second edition has been fully updated to address challenges facing public services with new material on managing cuts managing risk managing innovation producing funding applications lean management and process review a new chapter on managing social enterprise and generating social capital has also been added this text is both solidly practical and theoretically challenging and is supported by strong pedagogical features including case studies and illustrative vignettes from public service managers working in europe asia australia and the us exercises and review questions students will develop learning skills that enable them to transfer their learning from one situation to another and thinking skills that enable them adapt the way that they apply their learning as circumstances change this comprehensive text has been specifically designed and developed to meet the needs of students studying public services management at undergraduate and postgraduate level it allows the reader to develop transferable skills in thinking and learning as they work through the book and gives greater awareness of the benefits of continuous learning for staff and managers

the uk has played a pivotal role in the development of new public management npm this book offers an original comprehensive and multidisciplinary analysis of the impact of the new public management in the uk and situates these analyses in a broader comparative perspective its chapters consider competing

typologies of npm issues of professionalism within npm debates on social exclusion and equity the role of different research approaches in evaluating npm the evolving nature of npm and impact of modernisation evaluations of npm in mainland europe north america africa and the developing world australia and pacific asia leading authorities from around the world present evaluations of current thinking in npm and highlight the challenges which will shape future development and research approaches new public management presents a timely and constructive overview of the nature and impact of the npm and offers important lessons for public management across the world

new public management is a topical phrase to describe how management techniques from the private sector are now being applied to public services this book provides a completely up to date overview of the main theoretical models of public sector management and examines the key changes that have occurred as more and more public services are contracted out to private organisations as the public sector itself grapples with internal markets drawing on economics organisational theory and politics jan erik lane presents new public management from an analytical perspective this book uses game theory and empirical studies in order to assess the pros and cons of new public management

filling a gap in project management literature managing public sector projects a strategic framework for success in an era of downsized government supplies managers and administrators at all levels of government with expert guidance on all aspects of public sector project management from properly allocating risks in drafting contracts to dealing with downsized staffs and privatized services this book clearly explains the technical concepts and the political issues involved in line with the principles of total quality management tqm and the pmbok guide david s kassel establishes a framework those in the public sector can follow to ensure the success of their public projects and programs he supplies more than 30 real life examples to illustrate the concepts behind the framework including reconstruction projects in iraq the big dig project in boston local sewer system and library construction projects and software technology this authoritative resource provides strategic recommendations for effective planning execution and maintenance of public projects it also highlights the differences between managing projects in the public sector versus the private sector explains how to scrutinize costs performance claims and the backgrounds of prospective contractors presents key safeguards that should be included in all contracts with contractors consultants suppliers and other service providers details the basics of project cost estimation design and scheduling and how to hold contractors responsible for meeting established project standards in an age of downsized government and in the face of a general distrust of public service this book is a dependable guide for avoiding management practices that are common to projects that fail and for adopting the practices common to projects that succeed in terms of cost schedule and quality

managing in the public sector requires an understanding of the interaction between three distinct dimensions administrative structures organizational cultures and the skills of individual managers public managers must produce results that citizens and their representatives expect from their government while fulfilling their constitutional responsibilities in public management thinking and acting in three dimensions authors carolyn j hill and laurence e lynn jr argue that one size fits all approaches are inadequate for dealing with the distinctive challenges that public managers face drawing on both theory

and detailed case studies of actual practice the authors show how public management that is based on applying a three dimensional analytic framework structure culture and craft to specific management problems is the most effective way to improve the performance of america s unique scheme of governance in accordance with the rule of law the book educates readers to be informed citizens and prepares students to participate as professionals in the world of public management

understanding and managing public organizations fifth edition this is the definitive place for all serious students of public administration to start it is the most comprehensive book in the field it is required reading for mpa students ph d students and all scholars in the field kenneth j meier charles h gregory chair in liberal arts texas a m university this is the bible for public management scholarship it is the first place to turn when looking for an accessible but rigorous analysis of research on basic aspects of organizational life in the public sector such as how culture leadership and motivation matter the interdisciplinary array of research on public management has become so voluminous as to seem overwhelming at times rainey s extraordinary curatorial prowess allows him to turn these fragments of work into a coherent and insightful body of knowledge anyone interested in how research can inform governance should start with this book donald moynihan professor of public affairs robert m la follette school of public affairs university of wisconsin madison this is the encyclopedia britannica of public management if you want to find out what has been written and what is collectively said about the practice and theory of public management look no further than rainey s updated and comprehensive fifth edition richard m walker chair professor of public management and associate dean city university of hong kong for more than a decade rainey s book has been a must read for everyone in the community of public management in korea just like in many places all over the world undoubtedly it provides a valuable resource for researchers and students who are interested in public management and applications of organization theory to public organizations it is quite simply the best investigation of public organization and management that i ve read young han chun associate dean graduate school of public administration seoul national university

how effective are public managers as they seek to influence how public organizations deliver policy results how and how much is management related to the performance of public programs what aspects of management can be distinguished can their separable contributions to performance be estimated the fate of public policies in today s world lies in the hands of public organizations which in turn are often intertwined with others in latticed patterns of governance collectively these organizations are expected to generate performance in terms of policy outputs and outcomes in this book two award winning researchers investigate the effectiveness of management in the public sector firstly they develop a systematic theory on how effective public managers are in shaping policy results the rest of the book then tests this theory against a wide range of evidence including a data set of 1 000 public organizations

this book provides an introduction to and assessment of the new public management and compares and contrasts this with the traditional model of public administration being replaced

public services touch the majority of people in advanced and developing economies on a daily basis children require schooling the elderly need personal care and assistance rubbish needs collecting water

must be safe to drink and the streets need policing in short there is practically no area of our lives that isn't touched in some way by public services as such knowledge about strategies to improve their performance is central to the good of society in this book a group of leading scholars examine some of the most pressing issues in public administration political science and public policy by undertaking a systematic review of the research literature on public management and the performance of public agencies it is an important resource for public management researchers policy makers and practitioners who wish to understand the current state of the field and the challenges that lie ahead

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