

Principles And Techniques Of Patient Care

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improving patient experience is a global priority for health policy makers and care providers the need to look at healthcare delivery through the eyes of patients is widely accepted but how should it be done what use can be made of this information and what evidence is there that such exercises lead to better care understanding and using health experiences improving patient care examines a broad range of different sources and techniques for gathering and analyzing health experiences providing an accessible and pragmatic overview of the diversity and richness of research in the field this book explores the strengths and limitations of different approaches and assesses what each method can contribute to improving people s experience of illness and the way that health services are delivered the book looks at topics such as using focus groups to understand experiences of health and illness patient surveys and the internet as a source of information on people s experience using clear and engaging examples throughout the book is accessibly written by experts in social science health services and health policy and will be valuable to postgraduate students healthcare practitioners and individuals working in health and social policy public sector management and research

strategies for successfully updating and improving health care organizations of all kinds health care is always evolving and improving however the rapid speed of medical advancement can make the adoption of new technologies and practices a challenging process particularly in large organizations and complex networks any projected impact upon quality and outcomes of care must be carefully evaluated so that changes may be implemented in the most efficacious and efficient manner possible improving patient care equips professionals and policymakers with the knowledge required to successfully optimize health care practice by integrating scientific evidence and

practical experience the text presents a cohesive and proven model for practice change and innovation complete with analysis of innovation target group and setting selection and application of strategies and evaluation of process outcomes and costs this new third edition also includes newly written chapters on clinical performance feedback patient engagement patient safety evaluation designs and methods for process evaluation increased emphasis on the role of contextual influences in implementation and improvement new research examples from across the world and updated scientific literature throughout designed to help promote safer and more efficient patient centered care and better outcomes improving patient care is an essential resource for healthcare providers quality assessors and students of health services research health management and health policy

in the field of health care a very large number of valuable insights procedures and technologies become available each year these come from well planned scientific research or careful experiments and evaluation in everyday practice as many of these innovations are not adopted into daily practice at the expense of improved patient care it is crucial to understand how successful implementation can be achieved this book examines the process of introducing change and innovation into practice with chapters on identifying problems in the implementation selecting strategies effective implementation of policies and evaluation of the success of the changes this book provides a comprehensive overview of all of the elements involved in the successful implementation of change aids the implementation of various changes including the adoption of clinical guidelines new procedures technologies care programmes and preventative programmes care protocols care pathways or processes that may lead to an improvement in patient care best practices removal of undesirable routines and variations in the care provided all recommendations are based upon scientific evidence careful evaluation or on good experience in practice thus on innovations that are firmly established as being able to contribute to better care for patients evidenced based approach meets the need to learn from available evidence practical examples support readers who learn through experiences gives particular emphasis to implementation of clinical guidelines one of the most important aids to achieving optimal care for patients demonstrates how any future implementation of clinical guidelines is an important part

of their generation explains the importance of target group involvement in initial planning and delivery outlines helpful and unhelpful factors in the success of implementation of change and describes cost effective strategies for overcoming them describes the role of firm organisation in planning and systems for evaluation takes the perspective of the implementer although includes discussion of the impact of change through the eyes of the target group translates principles and models to practice by providing action plans generalizable approach widens the book to all sectors of healthcare management

proposals for patient centered care for chronic illness have not understood or incorporated the capacity of patients to be active agents of health and health care patients can not only make treatment choices but help define their clinical problem and its resolution this book examines patient action as the principal path to health and an essential component of it

the 6th edition of this established text is streamlined to a more manageable format with the appendices moved to the web site and a significant shortening of the main text there is a greater focus on the global analysis of industry and competition and analysis of the internal environment in consultation with feedback from their adopters the authors have concentrated on the fundamentals of strategy analysis and the underlying sources of profit this reflects waning interest among senior executives in the pursuit of short term shareholder value as ever students are provided with the guidance they need to strategic planning analysis of the health services environment internal and external and lessons on implementation with additional discussion of organizational capability deeper treatment of sustainability and corporate social responsibility and more coverage of the sources of organizational inertia and competency traps this edition is rich in new examples from real world health care organizations chapters are brought to life by the introductory incidents learning objectives perspectives strategy capsules useful chapter summaries and questions for class discussion all cases and examples have been updated or replaced in this edition the teaching materials and web supplements have been greatly enhanced with power point slides to give lecturers a unique resource

sixth edition coming in november essentials of health care finance fifth edition stands firmly in its place as the leading textbook in its coverage of health care finance no other text so completely blends the best of current finance theory with the tools needed in day to day practice this timely revision includes 20 chapters that encompass virtually the entire spectrum of the health care industry providing new and expanded information reflecting payment system changes in the industry and broadening content and examples to include hospitals as well as organizations in other sectors of the health care industry

this third edition of a best selling social work text reflects the dramatic changes that have taken place in our health care environment since the second edition was published in 2004 and will likely continue to take place it is a practical guide for social workers who must navigate our complex health care environment and accept new challenges while adapting to continual change the book encompasses many facets of professional health care social work within the u s health care system across key health care settings and with numerous different patient populations the book is also a call to action for social workers who today must not only be therapeutically effective but must be professionally competitive with other health care providers that claim similar treatment strategies and techniques permeating the third edition is a strong emphasis on the importance of developing best practices that are evidence based supportive and ethically accountable while remaining time limited and cost effective each chapter contains a glossary questions for further study and a list of relevant websites at the end of each chapter a future directions section helps social workers understand what to expect and how to prepare for changes in order to practice successfully this third edition additionally encompasses updated professional profiles for diverse arenas of practice and is accompanied by an instructor s manual that provides a test bank activities designed to enhance learning and a sample syllabus completely new or updated sections examine mental health parity changes in billing evidence based practice strategy electronic record keeping and other advances in health technology information related to the dsm 5 protecting yourself legally in your documentation protecting the privacy of the client supervision in the health care setting the importance of teamwork and collaboration social work in the military and va settings safety

planning

health care systems and facilities are failing across the nation their leadership are disconnected from the reality that patient care comes first and patient satisfaction is a byproduct of doing it right today is the day our leaders in health care need to listen and understand the key to finding success or they will continue to fail the leaders of our health care systems have become disconnected from the clinical front line staff delivering medical care as a result our health care systems are failing in the area of patient care and as a result patient satisfaction this book sheds light on the most basic issues and solutions that continue to be overlooked by hospital and facility leadership it is vital that we reintroduce care into health care if our healthcare facilities expect to survive and thrive the time is now to use new innovative ideas and approaches to solve our health care disaster discover how simple fixes make a big difference and who holds the key to your facilities successes and failures what if we used a new innovative way to approach the way we deliver health care in a health care environment changed drastically by the affordable care act the author focuses on changing the way we work to better suit this new legislation and why it matters her stories of genuine compassionate care patient neglect and caregiver indifference are moving this book gives a behind the scenes look at why our health care systems seem so cold and indifferent then provides a few simple examples of issues that could be improved and how these changes are a win for everyone involved would you like to go back to caring about your patients be cared for by a genuinely compassionate caring health care staff return to doing work that matters be part of the solution and share your ideas but no one is listening to you then scroll up and order your copy

professionalism in healthcare 3 e addresses the special skills and attitudes that a worker must possess to be recognized as a health care professional this text stresses the idea that professional recognition isn't automatically bestowed upon a person when he or she completes an educational program obtains a degree or certificate or secures a license to practice recognition as a healthcare professional has to be earned and maintained each and every day professionalism is a state of mind a way of being knowing and doing that distinguishes exceptional workers from the ordinary enhancing professionalism has become a major challenge for healthcare educators employers and

personnel this text helps meet that challenge by describing the professional standards that apply to all health care workers the common ground that everyone shares in providing the quality care and service excellence that today s patients deserve and demand

the increasing waiting times to access healthcare services are a major concern for patients in hospitals due to the unpredictability of health issues hospitals and clinical services are provided to patients even without prescheduled medical appointments unexpected and random patient arrivals can result in high waiting times waiting occurs mostly because of insufficient resources available compared to demanding service delivery requirements at a given time thus appropriate management of resource scheduling over time can help reduce patient wait times so far simulation has mostly been used as a support for strategic decision making in healthcare environments we are proposing a complementary approach namely real time simulation to support operational decision making rather than long term strategic decision making real time simulation is a technique used to get a timely prediction of the system status in a near future e g a few hours hospitals can benefit from the capabilities of real time simulations by predicting upcoming bottleneck occurrences in patient care processes and make effective decisions in the present time to avoid undesirable outcomes in the near future this research presents real time simulation capabilities for short term operational decision making of patient care processes in hospitals and the possible ways to run alternative scenarios and evaluate their results to come up with the most effective solution considering various factors this thesis also provides tool support based on a leading simulation environment namely arena the tool supported methodology is evaluated through a realistic cardiac care process in an ontario community hospital with encouraging results

many hospitals and health care organizations that were independent freestanding institutions are now part of large health systems that deliver patient care in a variety of inpatient ambulatory and community settings vast changes in the u s health care system are reshaping how librarians provide services to physicians and other patient caregivers as well as to medical and allied health sciences students and faculty twenty one experts have contributed to this groundbreaking text their individual chapters offer

specific practical advice on administrative issues planning and marketing financial management space planning collection development cataloging and classification document delivery audiovisual services every aspect of managing today's ever changing health care library required reading for any librarian offering health care information to professionals faculty or consumers

this book focuses exclusively on the surgical patient and on the perioperative environment with its unique socio technical and cultural issues it covers preoperative intraoperative and postoperative processes and decision making and explores both sharp end and latent factors contributing to harm and poor quality outcomes it is intended to be a resource for all healthcare practitioners that interact with the surgical patient this book provides a framework for understanding and addressing many of the organizational technical and cultural aspects of care to one of the most vulnerable patients in the system the surgical patient the first section presents foundational principles of safety science and related social science the second exposes barriers to achieving optimal surgical outcomes and details the various errors and events that occur in the perioperative environment the third section contains prescriptive and proactive tools and ways to eliminate errors and harm the final section focuses on developing continuous quality improvement programs with an emphasis on safety and reliability surgical patient care improving safety quality and value targets an international audience which includes all hospital ambulatory and clinic based operating room personnel as well as healthcare administrators and managers directors of risk management and patient safety health services researchers and individuals in higher education in the health professions it is intended to provide both fundamental knowledge and practical information for those at the front line of patient care the increasing interest in patient safety worldwide makes this a timely global topic as such the content is written for an international audience and contains materials from leading international authors who have implemented many successful programs

when deteriorating margins jeopardize your hospital's or health system's financial health take your organization off the critical list with superior productivity in health care organizations how to get it how to keep it loaded with practical enduring solutions this book will help hospital and health system management reclaim lost productivity in a

surprisingly short time and at low cost based on the author's direct experience with over 50 hospitals the text takes you step by step through the process from analysis to implementation of productivity standards and beyond learn to identify and avoid the pitfalls that make most popular productivity strategies go awry reduce expenses to match the organization's revenues develop and implement realistic and understandable labor standards relate productivity to strategic goals resolve underlying management problems and implement core productivity concepts determine the proper role for department managers in increasing productivity determine the optimal time to use benchmarking avoid falling back on stopgap measures e.g. layoffs institute effective customized monitoring systems and protocols develop suitable incentives and consequences for performance formulate new procedures to capture and build on what has been accomplished invigorate the productivity of any organization with entrepreneurship and innovation overcome entrenched politics that put off needed changes dozens of incisive illustrations tables flowcharts and case studies illuminate the text's core concepts of measurement accountability simplicity and fairness get the only book that tackles head on the productivity and viability issues on the minds of hospital administrators physicians corporate health system staff financial executives practice management administrators clinical and technical mgrs business planning and financial analysts marketing specialists health care consultants and undergraduate and graduate students in health administration

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