

Managing Local Government Services

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managing local government services 3rd ed is a comprehensive text on the subject of local government services relevant to local governments of all sizes this edition is refocused and updated to include the demographic economic technology and cultural trends that affect the management of service delivery new chapters discuss the shift from government to governance alternative methods of service delivery community development and the five management practices that are fast becoming the standard for professional local government management each chapter lays out the manager s responsibilities in each service area and provides effective policies practices and procedures short case examples give you a practical look at the goals challenges and solutions in the manager s world

privatization of local government is making headlines throughout the world scottsdale arizona contracts for fire protection baltimore to run nine city schools and chicago and philadelphia for a range of services from janitors to recreational facilities the united kingdom new zealand and australia have arguably gone further than the united states but much of the debate on contracting has been high on politics philosophy and emotion with little attention to practical issues of how to do contracting well the book shifts the debate away from the politics and rhetoric to the practicalities and realities of contracting the book is concerned with four issues the role of contracting in government the appropriateness of different contracting strategies the process of contracting and who does the contracting drawing on examples in the united states and the united kingdom the author considers the historical and cultural context of contracting where contracting works and where it doesn t the features of smart contracting and the conditions that are conducive to smart contracting the book provides an invaluable guide to those concerned with the practicalities of contracting

first published in 1952 the local government service describes in general terms the character and extent of the tasks which the body of public servants employed by the local authorities is called upon to perform part i comprises a general survey part ii studies in greater detail the character and work of the agencies which are shaping the service the organizations of employers and staff the whitley machinery and the local authority in its capacity as an individual employer while part iii deals with the more important aspects and issues of qualification and training in a way which could not have been attempted in part i without impeding the narrative this is a must read for students of public administration and political science

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