

# Jay Heizer Operations Management Solutions

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*Jay Heizer Jay Heizer*

a text cd rom introduction to operations management organized around 10 critical decisions in practice part i introduces concepts and part ii describes designing operations part iii describes managing operations in terms of performance and part iv outlines analytical techniques for decision making pedagogical features include margin notes worked examples critical thinking exercises and database application problems also includes 46 case studies global company profiles boxed readings from newspapers and video cases the cd rom contains slides of main points quizzes and simulation software annotation copyrighted by book news inc portland or

this introduction to operations management presents a state of the art view of the primary activities of the operations function in organizations new chapters on operations technology the internet and erp and e commerce and operations a free cd rom is packaged with every book and comprehensive web site support is provided this paperback text has the same 17 core chapters as heizer render s operations management 6 e but does not have the 6 quantitative modules part of the jit program

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